

# State of Texas Assistance Request



## Pocket Guide



# State of Texas Assistance Request (S.T.A.R.)

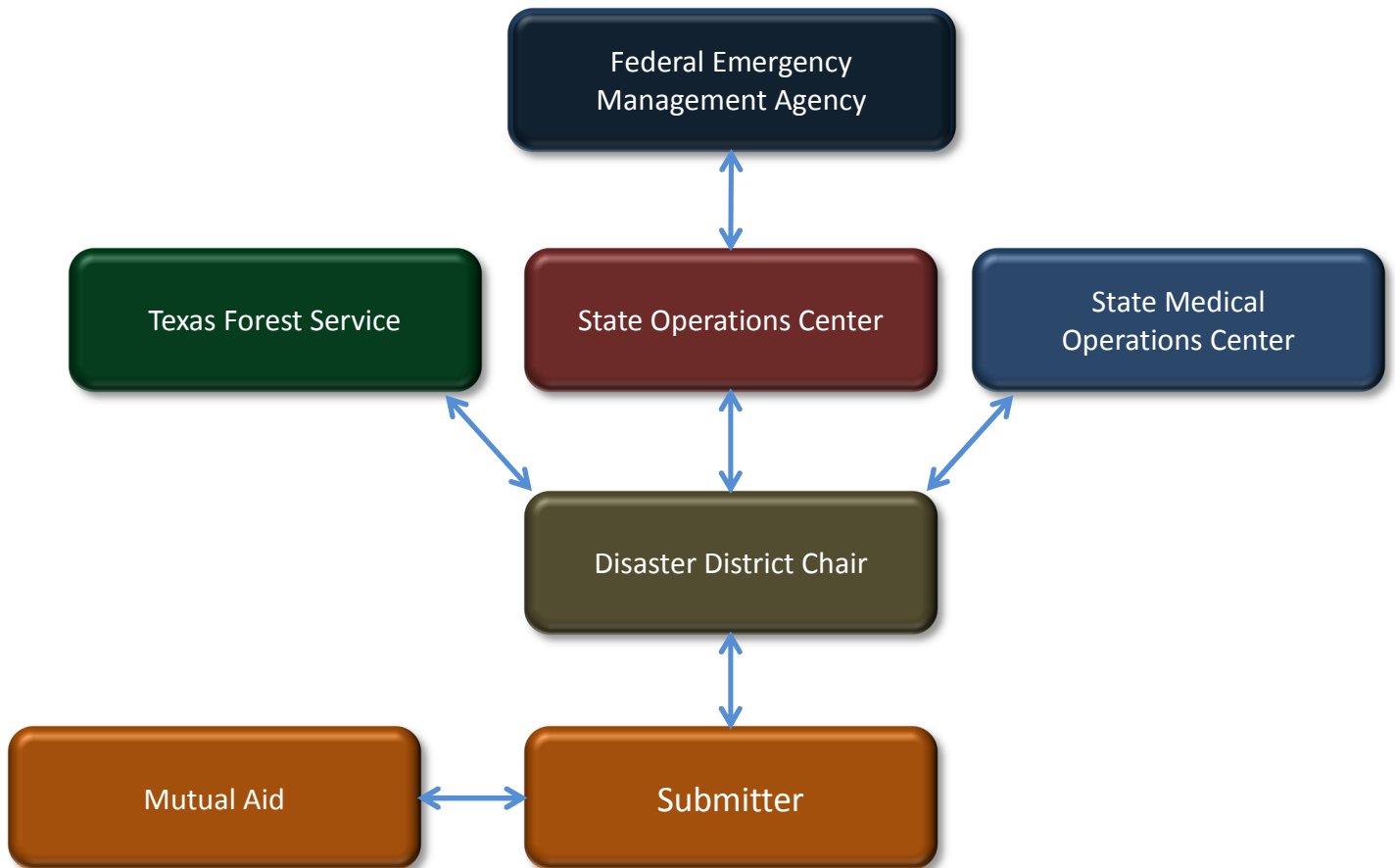
The Texas WebEOC Interoperability Project has developed the next innovation for requesting resources in Texas. The State of Texas Assistance Request board (aka STAR) was developed as a result of lessons learned and direct user feedback. The STAR leverages a fast and simple process flow designed to empower local municipalities with the ability to request resources, information, and mission assignments with less board setup time and more visibility from the state level down.



Using new WebEOC capabilities such as two way data links, an enhanced search engine, and a save-as-you-go form, the STAR is faster, smarter, and easier to use.

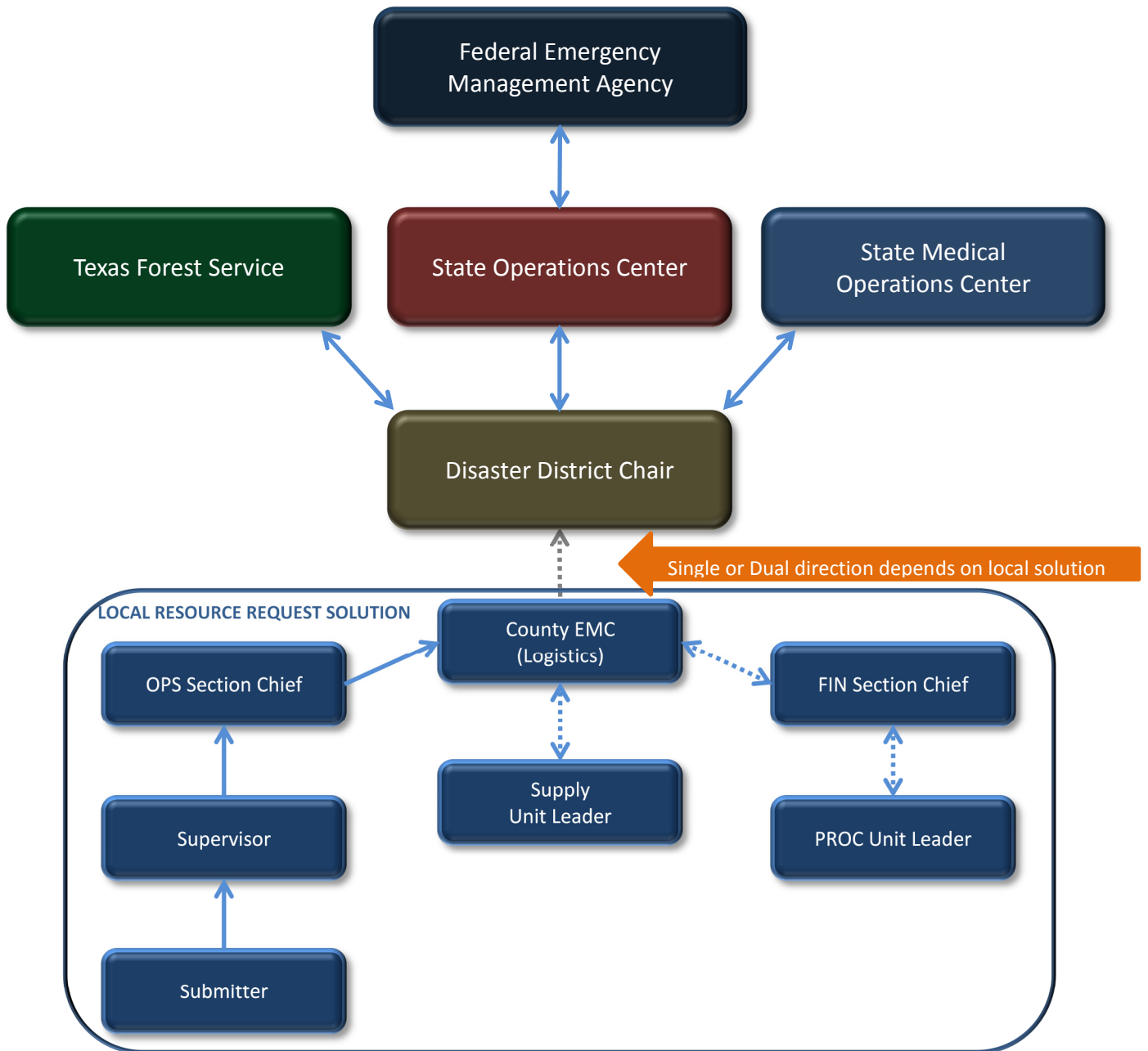
Since the STAR's process flow includes a simplified local process, complicated configurations are no longer required of the local WebEOC Administrator. A single wizard-based input form allows anyone with STAR access to complete a request for resources, information and / or mission assignments and submit it for local mutual aid assistance or directly to the Disaster District Chair.

The STAR is flexible too. In its default state, the board resides entirely on TWIRP's WebFUSION server and is published to all WebEOC regions participating in the Texas WebEOC Interoperability Project.



The STAR supports a request process starting at a local level including a simple city to county process. This is intended to aid urban and rural municipalities alike with the ability to submit a request for assistance while eliminating the need for any complex board configuration, multi-tiered approval processes or WebEOC board specific training.

In the event a locally developed board successfully manages requests for information, resources, and mission assignments, the STAR is able to “connect” to the local solution using either a one-way or two-way data link.



This connection will enable those with previously defined local processes and local boards to continue to be able to submit requests to the appropriate state agency as before.